JAKARTA CAPITAL CITY GOVERNMENT

E-GOVERNMENT
### Jakarta as The Capital City

- **661,52 km²**
- **10 Million** peoples
- **5 Adm. Cities 1 Regency**
- **44 Districts 267 Sub-districts**
- **73,000** officials
- **Rp 40 Trillion** Revenue 2015
- **Rp 69 Trillion** Local Government Budget 2015
PROBLEMS

- No media for citizen to report problems
- Illegal payments in licensing
- Data cannot be used by the community
- No transparent budgeting system
- Lack of public facilities that unfit for use
- Flood that occurs every year
KEY ISSUES

Government that heard → System that connected → Citizen who participated
1. GOVERNMENT THAT HEARD

- Jakarta Student Card
- Jakarta Health Card
- Integrated Public Space
- Officers Infrastructure and Public Facilities
- Convenient and Affordable Public Transportation
- Flood Prevention
One Day Services
Zero Complaint
Zero Delay
Simplified Procedure

Licence Delivery
One Stop Services Online System
Free Architect Services

Relocating peoples that live in slum and river bank area
Providing low cost apartments

Integrated Public Space
- Library
- Free Wifi
- Child Playground
- Park

Convenient and affordable public transportation
Reduce the use of private vehicles
2. SYSTEM THAT CONNECTED

- **Jakarta Smart City**
- **Planning and Development Meeting**
- **Emergency Call Center 112**
- **QLUE for citizen reports**
- **Budget Transparency**
- **Open Data**

Links:
- [apbd.jakarta.go.id](http://apbd.jakarta.go.id)
- [data.jakarta.go.id](http://data.jakarta.go.id)
Visitors:
2013 = 3,884,452
2014 = 3,896,749
Average per day = 10 Thousands

Contains Download:
Average per day = 3 Thousands

Dataset:
Total = 827

File Data:
Total = 2,607

One Stop Services

Agencies:
Total = 27
Licenses:
Total = 518

Video Upload:
Total = 3,048
Views:
Total = 27,861,121
ONE STOP SERVICES SYSTEM

Improving the quality of professional services

BADAN PTSP PROV. DKI JAKARTA

LICENSING
REGULATION
TRACK LICENSING
INFORMATION & PUBLICATION
## E-PROCUREMENT SYSTEM

### Datas Lelang

<table>
<thead>
<tr>
<th>No</th>
<th>Kode</th>
<th>Nama Lelang</th>
<th>Instansi</th>
<th>TAHAP</th>
<th>HPS</th>
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<tbody>
<tr>
<td>31379127</td>
<td>31379127</td>
<td>Pembangunan Jembatan di Wilayah Jakarta Utara (Jembatan Karya Agung Karya 6 - Senur CI)</td>
<td>Provinsi DKI Jakarta</td>
<td>Pengumuman Pascakualifikasi</td>
<td>3.4 M</td>
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<td>31379127</td>
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<td>Belanja Barang Pati Habis Sandang</td>
<td>Provinsi DKI Jakarta</td>
<td>Upload Dokumen Penawaran</td>
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<td>BELIAN BARANG PENAHI HASIB SANDANG</td>
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<td>Pembangunan peralatan dan bahan layanan khusus perawatan gedung dan halaman Balai Kota serta Pengadaan Peralatan dan Bahan Layanan Kebersihan Rumah Dinasi Pimpinan</td>
<td>Provinsi DKI Jakarta</td>
<td>Upload Dokumen Penawaran</td>
<td>492.8 Jt</td>
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JAKARTA SMART CITY PORTAL
JSC OFFICIAL APPLICATIONS

Jakarta Smart City Portal

Available on the App Store
JSC OFFICIAL APPLICATIONS

- Ragunan Zoo
- Qlue (Lap.Warga)
- Qraved (Smart PKL)
- CROP (Reaspon Lap.Warga)
- APAJA (City Buses)
- Jakarta Smart City Apps (Official Apps)
- Ruang Guru (Online Test)
- Berita Jakarta
- Waze (Info Traffic)
- jakarta Digital Library
- Google Play

Jakarta Smart City Apps cooperate with all of your devices.
3. CITIZEN WHO PARTICIPATED
CITIZEN REPORTING CHANNELS

BALAI WARGA
www.jakarta.go.id

ONLINE NEWS

CALL CENTER
164

EMAIL
dki@jakarta.go.id

FACEBOOK
Jakarta goid

PRINTED MEDIA

SMS CENTER
02132881818

TWITTER
@jakartagoid

DEMONSTRATION

LAPOR:
SMS 1708
EMAIL LAPOR

17 08
WHAT’S NEXT?

• System integration & data analysis
• Decision/policy support system
• Improve public services
• Increase public participation
THANK YOU