



# CITY OF HARARE PRESENTATION



# CoH Strategic Foundation [Mission, Vision and Values]

**Mission:** *“To provide first class service delivery and promote investment.”*

**Vision:** “Harare to achieve a “World Class City Status by 2025.”

## **Values:**

- ☐ **COMMITMENT-** Being customer responsive, dedicated, devoted, self-driven, creative and motivated towards attainment of our goals.
- ☐ **INTEGRITY-** Being consistent, honest, trustworthy and upholding ethical behavior in the deliverance of our mandate.
- ☐ **TRANSPARENCY-** Embracing openness, inclusive participation, fairness and access to information.

FOUNDATIONS

PROGRAMMES

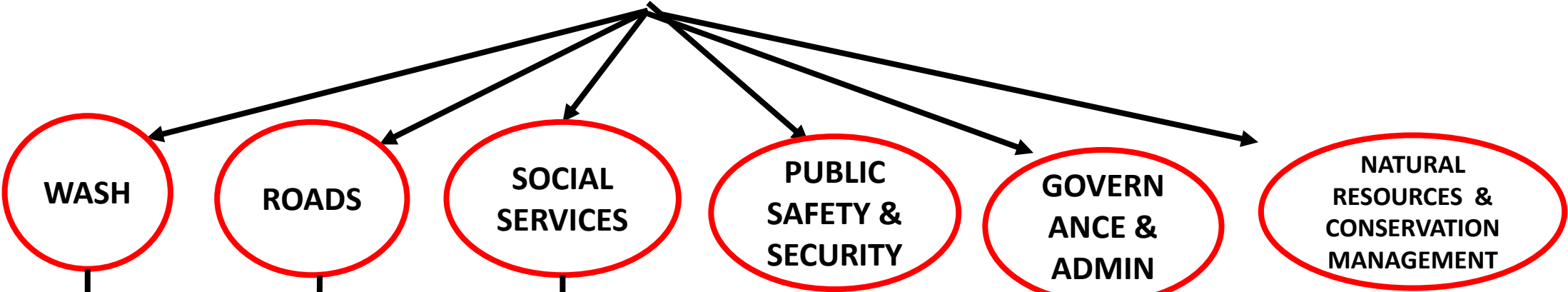
OUTCOMES

ENABLERS

Stakeholder Needs and Expectations

CITY OF HARARE  
STRATEGIC FRAMEWORK  
“Back to Basics”

Vision 2025 Mission / Values



Improved Access to Potable water.  
Improved Sanitation and Hygiene.

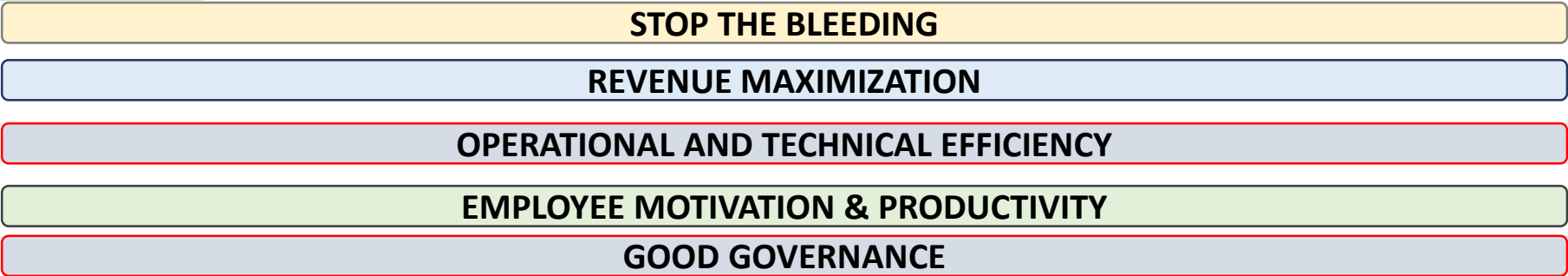
Improved Trafficability

Improved Access to Social Services.  
Improved Access to Health Services.

Improved Citizen Safety

Improved Organisational Capacity

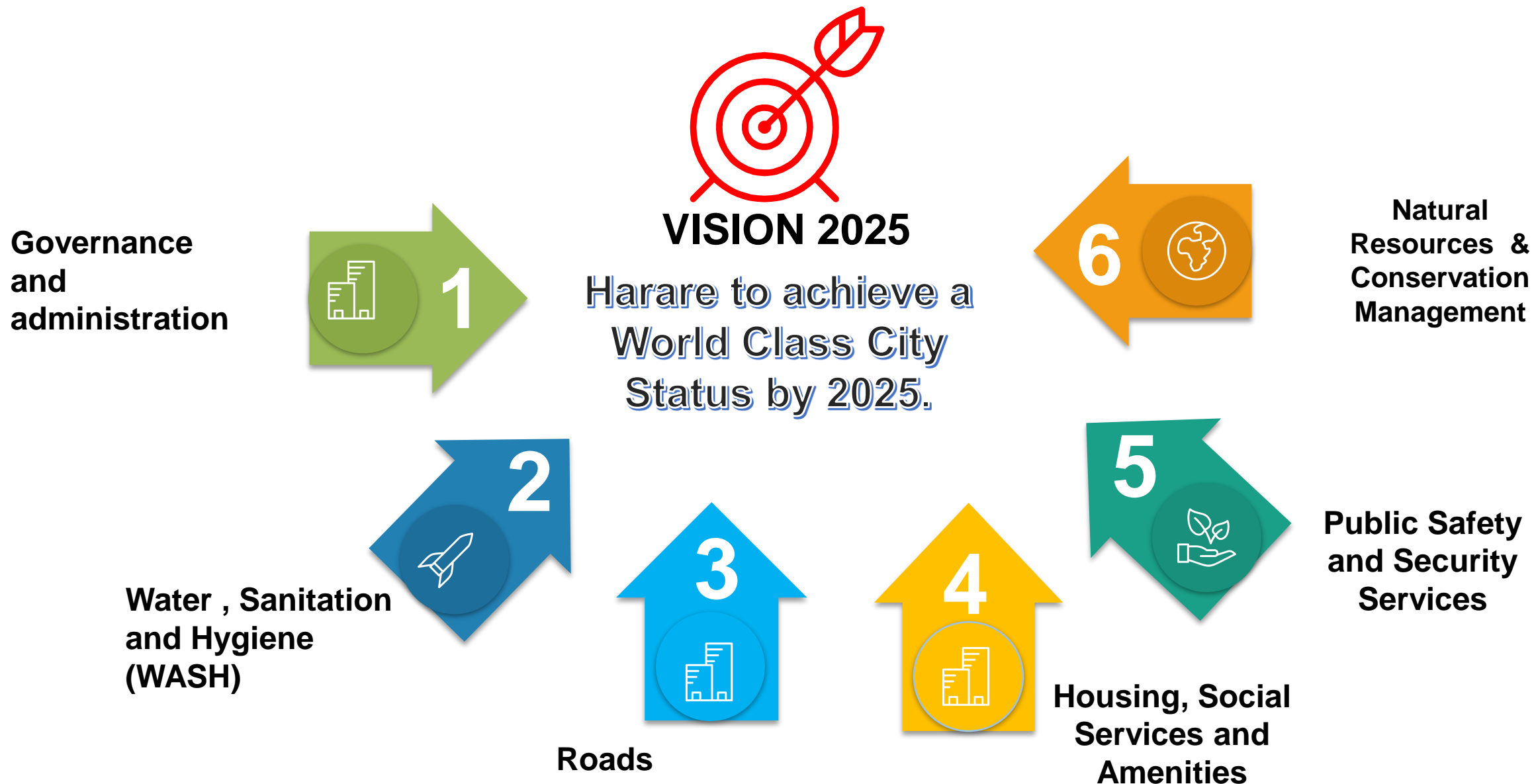
Improved sustainable use of natural resources



## **Overall objectives of the Strategic Plan (2021 to 2025)**

1. Stabilising the City Operations for improved service delivery in all programmes
2. Resourcing service delivery entities
3. Promotion of Infrastructure Development for sustainable growth
4. Promote Good Governance and administration
5. Formalise the Informal Sector.
6. Promote good health and improve health service delivery in Harare.
7. Achieve sustainable, inclusive and equitable growth.
8. Improve housing service delivery
9. City greening and beautification

# COH Strategic Focus Summary





# COH Programmes and Outcomes

No	Programme	Programme Outcome	Weight (%)	Responsible Department/s
1	<b>Water Sanitation and Hygiene</b>	Improved Water sanitation and Hygiene <i>(Sanitation and hygiene)</i>	10	Water, Health, Works, Department of Housing and Community Services, Finance.
		<i>(Potable water access)</i>	15	
2	<b>Roads</b>	Improved Road Network	15	Department of Works
3	<b>Social Services</b>	Improved Access to Social Services	8	Health, Water, Works, Housing and Community Services
		Improved Access to Health Service	12	
4	<b>Public Safety and Security</b>	Enhanced Public Safety and Security	15	Chamber Secretary, Department of Works
5	<b>Governance &amp; Administration</b>	Improved Corporate governance and Administration	20	Finance, Human Capital, Chamber Secretary, Office of the Town Clerk
6	<b>Natural Resources &amp; Conservation Management</b>	Improved Natural Resources Conservation and Environmental Management	5	Office of the Town Clerk, Chamber Secretary, Department of Works, Department of Housing and Community Services, Harare Water.

# MAJOR PROJECTS

WATER, SANITATION AND HYGINE PROJECTS						
Project Name	Project Scope (Descriptions)	Expected outcome	Expected start period	Completion Period	Project Costs (USD)	Source of funding
Chlorine Dioxide Water Treatment Technology	Installation and Commissioning of Chlorine Dioxide Water Treatment Plant, Equipment and Accessories.	Improved Water Quality	2022	2023	\$7 million	IGFT
Morton Jaffray Water Treatment Plant Rehabilitation and Upgrading	Upgrading of Aquazur V Filters From Multi-Slab to Single Monolithic Slab.	Increase filtration capacity by 164ML/D  Increase filter life	2022	2024	\$31.5 million	IGFT

# WATER AND SANITATION PROJECTS

Prince Edward Sludge Reclamation Plant	Design and Construction of Sledge Reclamation Plant for Prince Edward Waterworks.	Increased Water Production Capacity (7ML/D)	2024	2025	\$7million	BOT IGFT
Kunzvi Water Project	Construction of Water Treatment Plant and Water Infrastructure from Kunzvi to Harare.	Improved Water Supply (250 MI/D)	2022	2025	\$450Million	PPP IGFT Loan



# WATER AND SANITATION PROJECTS

Musami Water Project	Construction of Water Treatment Plant and Water Distribution Network to Harare.	Improved Water Supply (450ML/D)	2025	2030	\$450 Million	Loan Grant
Water Expansion and Distribution Network	Construction of Water Distribution and expansion network Hatcliffe, Caledonia,	Improved Water Coverage	2023	2024	3 Million	Capital Fund

# WATER SANITATION AND HYGIENE PROJECTS

Water Expansion and Distribution Network	Construction of Water Distribution and expansion network Hatcliffe, Caledonia,	Improved Water Coverage	2023	2024	3 Million	Capital Funding
Wastewater Network	Expansion of wastewater Conveyance network.	Reduction of environmental pollution	2022	2025	\$20 million	Loan /IGFT
Power Generation Project	Digester rehabilitation and construction of Biogas Power Generation at Firle STW.	Reduction of power bill	2022	2023	\$4 million	IGFT PPPs
	Production and packaging of LP gas, organic fertilisers and STW.		2023	2024	\$120 000	PPPs

# PROJECTS

ROADS AND CITY INFRASTRUCTURE PROJECTS						
Design and Construction of 8 Integrated Bus Terminus inclusive of shopping Malls (Charge Office, Copa-Cabana, Market Square, 4th Street, Golden Quarry, Mbare Regional and Intercity, Seke-Dieppe and Coventry Road)	Improved City Development Index  Improved traficability	2022	2030	480 Million	Private Investors and Development Banks  BOT arrangements	
Completion of Ring Road and grade separated interchanges at all major junctions so that Harare Drive becomes a free way.	Improved traficability in City	2022	2024	30 Million	Loan  IGTF	

# HOUSING AND SOCIAL AMENITIES PROJECTS

## HOUSING, SOCIAL SERVICES AND AMENITIES PROJECTS

Construction of Kuwadzana and Hatcliffe 4 Primary Schools-.	Improved access to education (3600 students enrolled)	2022	2023	4.2 million	PPPs	
Refurbishment of Rufaro Stadium.	Improved access to social amenities	2021	2022	5 million	Capital Funding	
Refurbishment of Gwanzura Stadium.		2021	2022	5 million	PPPs	

# HOUSING AND SOCIAL AMENITIES PROJECTS

Informal Market	Construction of Glenview Area 8 Home Industry and Shopping Mall.	Improved access to social amenities	2023	2025	\$20 Million	PPP
Mbare Urban Renewal Project	Upgrading of Mukuvisi Corridor, Construction of Morden flats in Mbare, Shawasha shopping mall.	Improved City development index	2020	2025		PPPs
District Hospital Project	Construction of a District Hospital.	Improved access to health service	2023	2025		GoZ funding and PPP, Health Grants

# CHALLENGES CAUSED BY COVID 19 PANDEMIC

- The COVID-19 crisis is having a deep effect on local governance around the world and Harare is no exception
- The outbreak has a profound effect on local public health, and unprecedented impact on local economies
- This has resulted in very low revenue inflows against a great demand for services particularly in the WASH sector



# CHALLENGES CAUSED BY RAPID URBANISATION

- Overcrowded high density housing schemes generally correlate with poor health and outbreaks of sanitation related diseases such as typhoid and cholera
- Co-existing with overcrowding is the problem of inadequate refuse collection, and insufficient water supplies and sanitation, which creates further health hazards.
- Also, with increasing urbanisation, general environmental pollution becomes a problem. Water pollution, noise pollution, air pollution and solid wastes all contribute to a deterioration of the environment

# CHALLENGES

- Transport becomes an increasing problem
- Harare is faced with problems of rapid urbanisation, primacy and over urbanisation.

# COMMITMENT TO DIGITAL TRANSFORMATION

- In a world where almost everything is available at the touch of a button, City of Harare is embracing digital transformation in order to sustain public services
- Since Harare has adopted the smart City Concept efforts will be made to adopt a comprehensive digital platform that can give consumers a whole host of options for remote enquiries and online services, all potentially with 24/7 access. This will be done once the challenges around the ERP are resolved
- Harare will introduce greater opportunities for streamlined processes through automation for example housing waiting list automation
- By using technology to minimise the need for staff to engage with repetitive and time-consuming tasks, City of Harare will not only reduce costs and increase efficiency, but it will also have a positive effect on staff well-being by allowing them to focus efforts on more skilled work.

# GENDER MAINSTREAMING

- Council acknowledges gender equity as an essential part of good local governance where women and men have equal access to decision making, equal access to services and equal treatment in the delivery of these services.
- Council recognizes gender mainstreaming in all areas of policy making and management as the most effective means of ensuring gender equity.
- All matters relating to gender equity in Council are guided by the Gender Policy as reviewed from time to time. Where there is inconsistency between the Gender Policy and any other Policy, the Gender Policy will take precedence.
- Council recognizes that every policy decision affects women and men differently. In order to ensure that the impact of all policy decisions addresses the specific interests and needs of women and men, Council assesses how every policy decision affects women and men and seek to ensure that the policy achieves gender equity

# GENDER MAINSTREAMING

- Efforts are being made to ensure that gender equality is achieved in the Executive where currently there are only male Directors
- Gender responsive service delivery is also being implemented particularly in the Water, Sanitation and Hygiene Sectors

THE END

THANK YOU