# KALUGA REGION
# e-Government

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# WELCOME to KALUGA the cradle of cosmonautics and lifestyle for future!
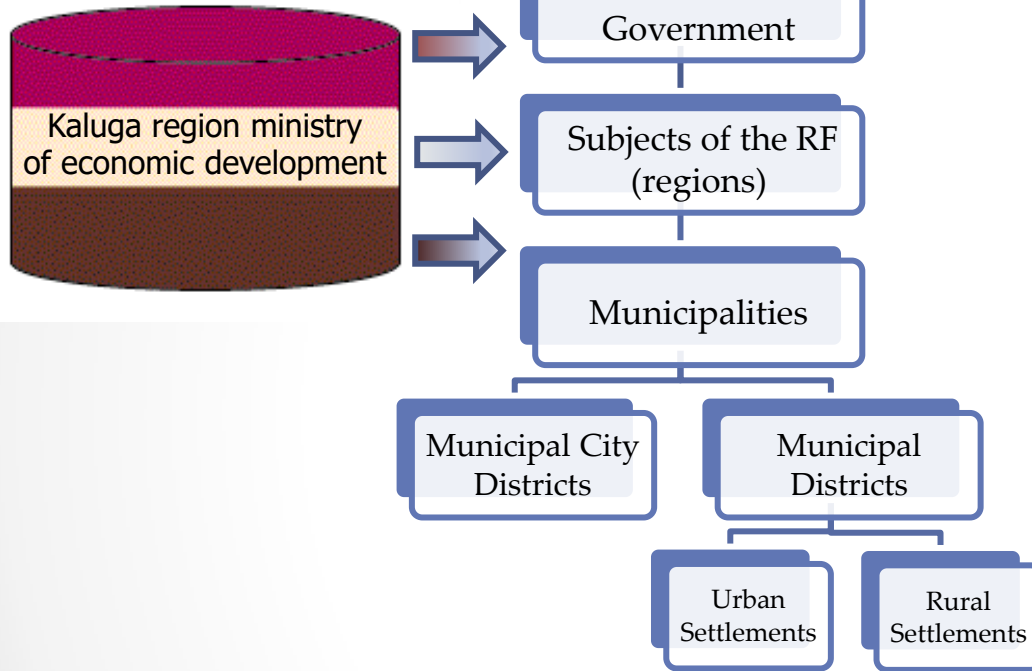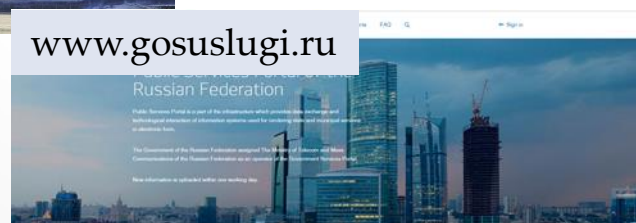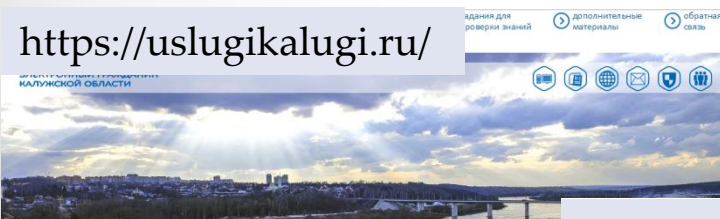
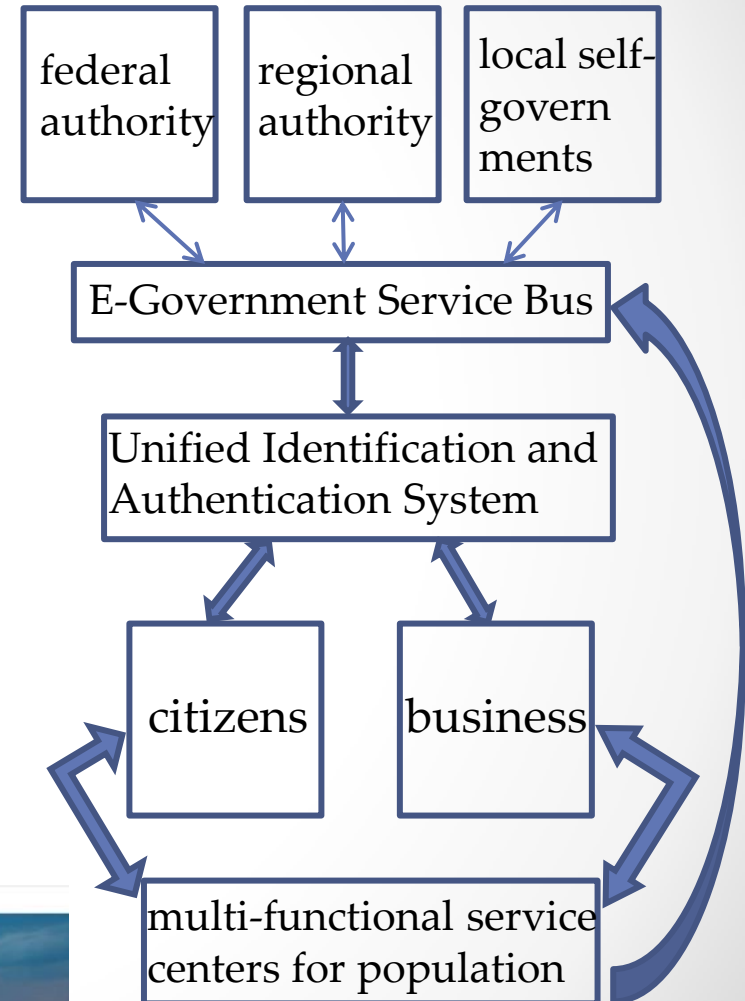Population - 1000000

Foundation - 1371

investment climate rating – top 5 among 85 regions of RF

# Structure of e-government of Russia

## Layer-cake Federalism

Kaluga region ministry of economic development

Federal Government

Subjects of the RF (regions)

Municipalities

Municipal City Districts

Municipal Districts

Urban Settlements

Rural Settlements

https://uslugikalugi.ru/

www.gosuslugi.ru

## Current structure of the main mechanisms

federal authority

regional authority

local self-governments

E-Government Service Bus

Unified Identification and Authentication System

citizens

business

multi-functional service centers for population

4

## Kaluga region ICT profile

Regional households  65%

Kaluga households  86%

Obninsk households  80%

Registered users  > 220000

Population who interacts with authorities through the Internet  47,3 %

The total length of the main fiber-optic communications

8000 km

Up to 40 Mbit/sec, 2070 government organization connect to internet 7815 rural clients, 466 municipalities

Application through the Unified Portal & regional portal of government local services, official websites of the authorities, and organizations rendering the services

Wide implementation E-Administration Systems Updating the Legislation
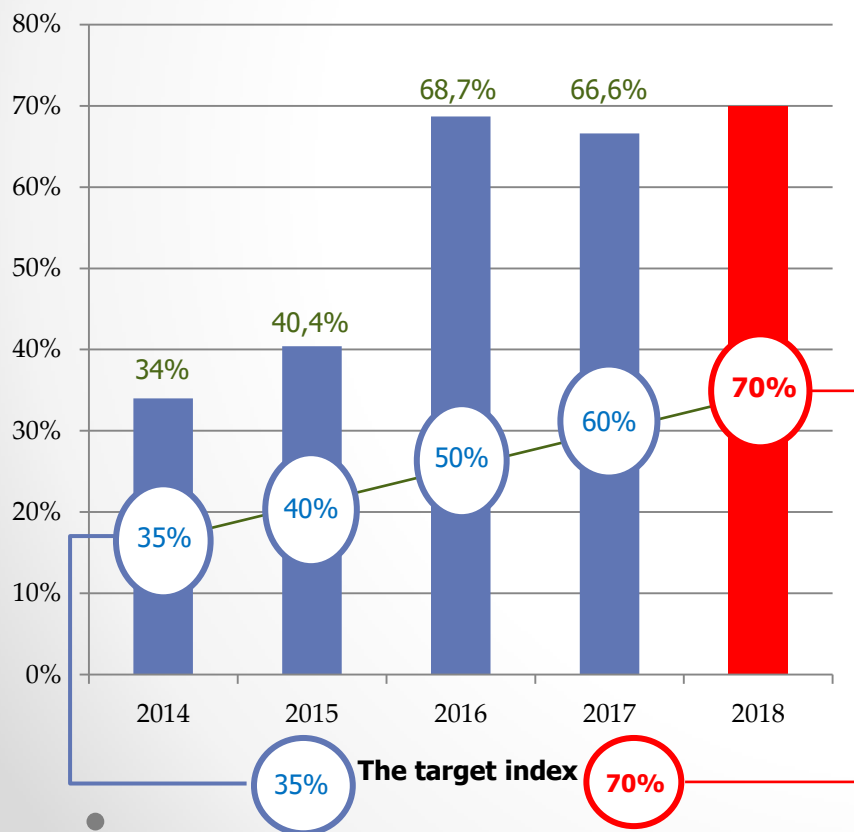
ICT skills of public servants, municipal employees and Developing ICT-competence of citizens

Proactive informing citizens about the benefits of e-service

## Kaluga region: indicator dynamics



Chart data:
- 2014: 34% (bar), 35% (circle)
- 2015: 40,4% (bar), 40% (circle)
- 2016: 68,7% (bar), 50% (circle)
- 2017: 66,6% (bar), 60% (circle)
- 2018: 70% (target bar), 70% (circle)

**The target index** 35% — 70%

**WAYS** to increase the percentage of citizens using the electronic services

The optimization of key procedures

Improving e-government infrastructure digital inequality reducing

E-services promotion

Expanding list of the most popular e-services

# ICT-competence VS Challenges

## ICT skills of public servants, municipal employees and citizens

**KPI** civil servants

online **eduction**

Interactive online service
**E-citizen**

## Effectiveness & Efficiency

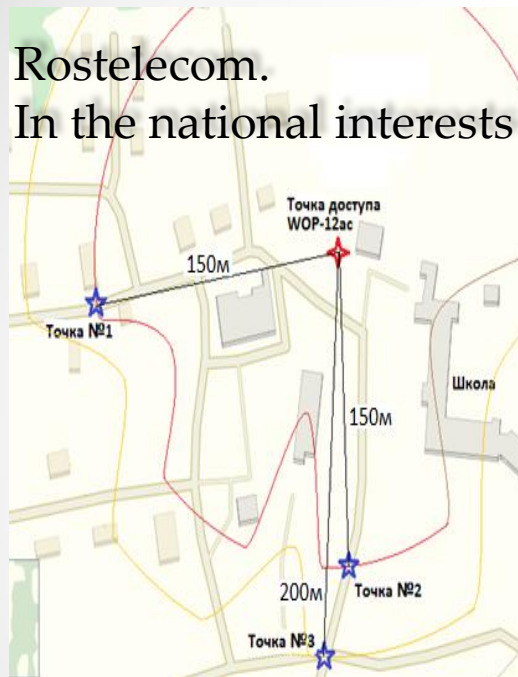Stable positive dynamics of the indicator "e-services usage" during 2015-2018, 70%

registered users, 60%

Certificated, 10.000

# Public Private Partnership



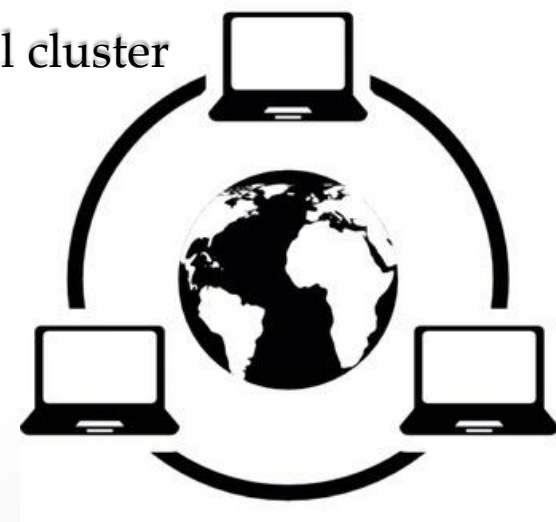Rostelecom.
In the national interests

135 inhabited locality with
population 250-500
Accessible Wi-Fi

> 50 km communication lines
will be added



IT industrial cluster

mainstream development E-gov in Kaluga region

# THANK YOU
# for your attention

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