Jakarta Smart City as Capital City of Indonesia

E-Government & E-Tax Training Program
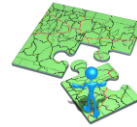
Seoul, 11 – 18 November 2018

JAYA RAYA

서울특별시
SEOUL METROPOLITAN GOVERNMENT

CITY PROFILE

662.33 km2

5 Adm. Cities, 1 Regency (Thousand Island)
44 Districts 267 Sub-Districts

10 Million Peoples

70,200 Officials

+/- 60 Trillion

Revenue 2017

+/- 68 Trillion

Local Government
Budget 2017

PROBLEMS

LACK OF PUBLIC FACILITIES

LACK OF INTEGRATED DATA

BIG DATA

ILLEGAL PAYMENTS IN LICENSING

LACK OF WASTE MANAGEMENT

FLOOD OCCURS EVERY YEAR

PAJAK ONLINE

LONG QUEUES AT TAX OFFICE

POLICY PROJECT

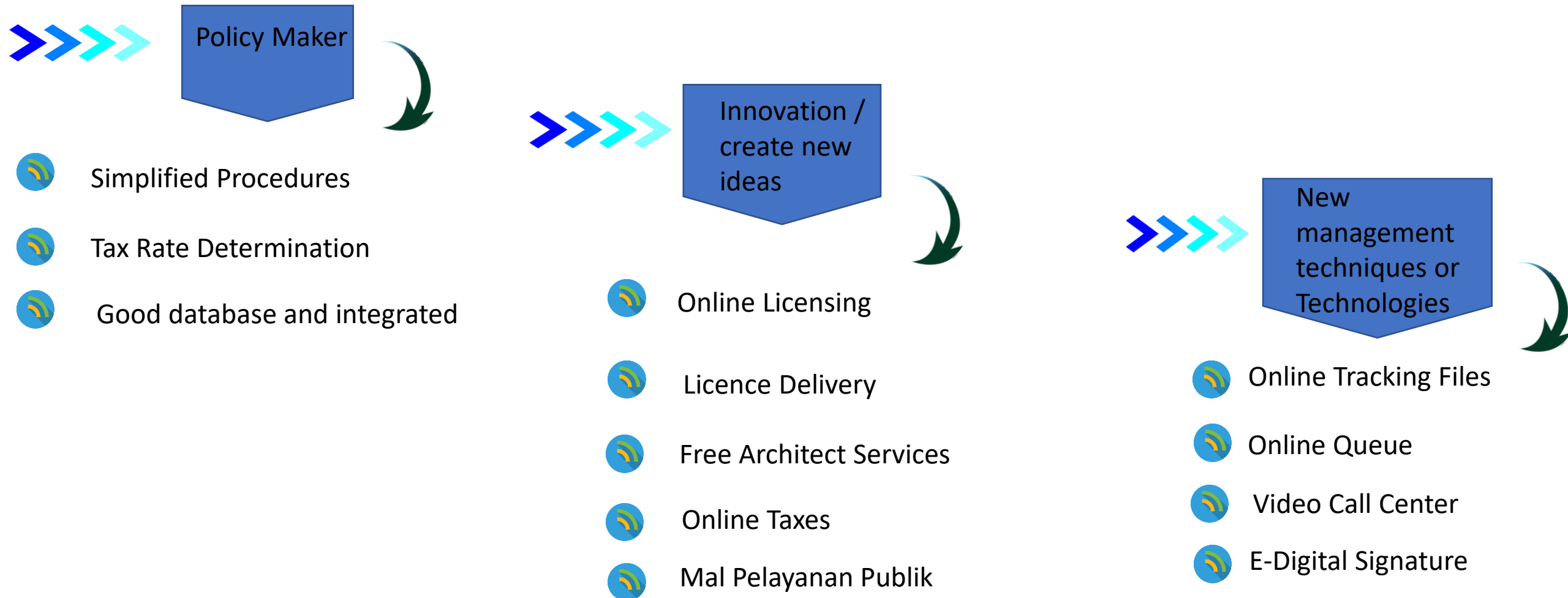|		
🎯 To minimize third parties and Simplified Procedures	🎯 To efficiency energy and optimizing service	🎯 No Need to queue at tax offices
📊 9 Trillion (IDR)	📊 5 Trillion (IDR)	📊 42 Trilion (IDR)
⏰ 1 year	⏰ 1 year	⏰ 1 year
STAKEHOLDER Jakarta Capital Citizen	STAKEHOLDER Jakarta Capital Citizen	STAKEHOLDER Jakarta Capital Citizen especially tax payer

KEY ISSUES

Obstacles And Difficulties	Interests and conflicts among stake-holders	Favorable and unfavorable conditions related to the policy
Lack of sophisticated IT Equipment	National Government	+ Simplified Procedures and Efficiency of Time
Lack of training provided to human resources managing IT	Citizens	- Citizens Who don't understand IT
Lack of Human Resources who can handling IT	Entrepreneur	+ All in one of One database, open data for citizens, corporate, private and interconnected with central government.
Lack of knowledge about smart city, e-government and e-tax.	Private corporations	-

KEY STRATEGIES FOR SUCCESS OF THE PROJECT

Policy Maker

- Simplified Procedures
- Tax Rate Determination
- Good database and integrated

Innovation / create new ideas

- Online Licensing
- Licence Delivery
- Free Architect Services
- Online Taxes
- Mal Pelayanan Publik

New management techniques or Technologies

- Online Tracking Files
- Online Queue
- Video Call Center
- E-Digital Signature

KEY STRATEGIES FOR SUCCESS OF THE PROJECT

Government (As Policy Maker)

Connected System

Citizen